

RETURN FORM SNEAKER DISTRICT

RETURNS

Not satisfied with your order?
You can return the product.

TERM.

The return period for Sneaker District has 30 days after receiving the order.

ACCEPTANCE.

We need a few things from you in order to take back the product and refund the money:

1. Original and unworn condition

Sneakers that are returned we only accept if they are returned in original and unworn condition with the tags still attached to the product. The sneakers may not show any traces of use.

2. Original undamaged shoe box

Sneakers must arrive in the undamaged original shoe box.

3. Separate shipping box

The original shoe box should be sent in a separate shipping box. To prevent damage to the original shoe box, our cardboard carton shipping box can be recycled. A damaged shoebox we can not take back.

4. Include the return form

Please include the completed return form with your return package.

5. Include the Sneaker District invoice

Please include the original invoice

If the return does not meet one of the above conditions it will not be accepted and you will receive notice about this.

RETURN ADDRESS.

Sneaker District
Generaal Vetterstraat 78A
1059 BW AMSTERDAM

* When posting your article via parcel post, please ask for a shipping receipt so you can prove that you have sent the item.

REFUND.

After we receive the product, we will make sure the invoice amount (or the part belonging to the returned product) will be returned within 5 working days to your account.

Return shipping of a product is on your own account unless there is an error from us or else beforehand discussed and confirmed by us.

EXCHANGE

1. Wrong size

Ordered the wrong size? It can be exchanged using this form.

- Exchange only occurs if the stock is tending.

- If the desired size is not in stock the shipment will be processed as a normal return shipment and you will get a refund.

Complete the form below to exchange. We exchange the shoes after the package is unpacked and checked. You will receive a new shipment confirmation with corresponding tracking code.

2. Another product

Would you like another model sneakers?

Another model can unfortunately not be made using this form. In this case follow the following steps:

- Send back the product in your possession.

- You will receive a refund of your current order, which allows you to place a new order.

- With your new order you will receive the new sneakers with a new invoice associated with that product.

NOTE / REASON FOR RETURN

Does not meet expectations

Wrong size

Too big

Too small

Exchange for size:

Otherwise:

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